



IT SUPPORT SPECIALIST, ASSOCIATE MACAU BRANCH

WHO WE ARE

Haitong Bank, Macau Branch is a branch of Haitong Bank, S.A., an EU regulated Bank incorporated in Lisbon, Portugal, with operations in Iberia, the UK, Poland and Brazil.

The establishment of Haitong Bank, Macau Branch represents a key event in the development of the Bank's cross-border strategy, allowing for a strengthening of business with China and enhanced coordination with the remaining Haitong Group. In this context, the Bank aims to promote and develop Macao's financial services, creating a financial center of choice for bond issuance within the Greater Bay Area and at the same time promoting the diversification of Macao's financial activity.

The Bank has an unrivalled cross-border approach, combining its decades-long domestic franchises in Europe and Latin America with its China-related business. Haitong Bank offers a combination of expertise in structured finance, capital markets, mergers and acquisitions, advisory, fixed income, corporate derivatives and asset management, connecting clients with global opportunities.

IT DEPARTMENT

The Macau Branch is composed of a newly setup and growing team of professionals actively looking to integrate ambitious and potential candidates within their Team. Reporting to the Head of IT at the headquarters in Lisbon and locally to the Branch Manager, the IT Department in Macau is currently composed of one IT Specialist.

- The Macau Branch IT Support Specialist is responsible for executing network and computer-related activities in the Branch, with the close coordination of the Lisbon Head-Office IT team;
- Helps determine the IT needs of the Macau Branch and, together with the Head Quarters' IT team in Lisbon, is responsible for implementing and support network and computer systems to fulfill the Branch's information systems requirements as per global IT policies

JOB DESCRIPTION

- Technical support to end users on incidents and problems related to hardware and software;
- Monitoring and troubleshoot virtual server environments;
- Assist in lifecycle management tasks including patching;
- Perform profile user account administration duties;
- Asset management and inventory;
- Physical and virtual desktop and laptop installation and change.



PROFILE

- English fluency;
- 5+ years in previous related role (5yrs for senior, 6m to 1y for the junior);
- Bachelor on Information Technology related area;
- Qualifications and/or knowledge in Cybersecurity is an advantage;
- Excellent problem solving skills to diagnose, evaluate and solve complex problems and, when appropriate, escalate or route them to other appropriate IT staff members;
- Dynamic and proactive;
- Strong sense of responsibility and accountability;
- Macau ID holder.

JOB DETAILS

- Job Title: IT Support Specialist
- Category: Associate
- Contract: Permanent. Full Time
- Start date: Immediate
- Site: Macau

JOB APPLICATION REQUIREMENTS

- CV
- References is a plus

Applications deadline: Until filled.

Please send your CV to Macau.Careers@haitongib.com

We will only reply to selected applicants

Haitong Bank is an equal opportunity employer and proud to provide equal employment opportunity to all job seekers. We are actively committed to ensuring that no individual is discriminated against on the grounds of age, disability, gender reassignment, marriage or civil partnership status, pregnancy and maternity, race, religion or belief, sex or sexual orientation.